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7 **UNITED STATES DISTRICT COURT**  
8 **WESTERN DISTRICT OF WASHINGTON**  
9  
10 **AT SEATTLE**

11 **GWENDOLYN JENSEN-**  
12 **WOODARD,**

13 Plaintiff,

14  
15 vs.

16 **SUTTELL & ASSOCIATES, PS,**

17 Defendant.  
18

) Case No.

)

) **COMPLAINT**

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) ***JURY TRIAL DEMANDED***

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19 **I. NATURE OF ACTION**

20 1. This is an action for damages brought by an individual consumer for  
21 Defendant's violations of the Fair Debt Collection Practices Act, 15 U.S.C. §  
22 1692, *et seq.* (hereinafter "FDCPA") and of the Revised Code of Washington,  
23 Chapter 19.16, both of which prohibit debt collectors from engaging in abusive,  
24 deceptive, and unfair practices. Plaintiff further alleges a claim for invasion of  
25 privacy by intrusion, ancillary to Defendant's collection efforts.  
26  
27

28 Complaint - 1

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## II. JURISDICTION

2. Jurisdiction of this Court arises under 15 U.S.C. § 1692k(d).

## III. PARTIES

3. Plaintiff, Gwendolyn Jensen-Woodard, is a natural person residing in the State of Washington, County of King, and City of Renton.

4. Plaintiff is a “consumer” as defined by the FDCPA, 15 U.S.C. § 1692a(3), and a “debtor” as defined by RCW § 19.16.100(11).

5. At all relevant times herein, Defendant, Suttell & Associates, PS, (“Defendant”) was a company engaged, by use of the mails and telephone, in the business of attempting to collect a “debt” from Plaintiff, as defined by 15 U.S.C. §1692a(5).

6. Defendant is a “debt collector” as defined by the FDCPA, 15 U.S.C. § 1692a(6), and a “licensee,” as defined by RCW § 19.16.100(9).

## IV. FACTUAL ALLEGATIONS

7. At various and multiple times prior to the filing of the instant complaint, including within the one year preceding the filing of this complaint, Defendant contacted Plaintiff in an attempt to collect an alleged outstanding debt. Defendant’s conduct violated the FDCPA and RCW § 19.16 in multiple ways,

1 including but not limited to falsely representing or implying that a document  
 2 distributed to Plaintiff was legal process (§ 1692e(13)).  
 3

4 8. Defendant's aforementioned activities, set out in paragraph 8, also  
 5 constitute an intentional intrusion into Plaintiff's private places and into private  
 6 matters of Plaintiff's life, conducted in a manner highly offensive to a reasonable  
 7 person. With respect to the setting that was the target of Defendant's intrusions,  
 8 Plaintiff had a subjective expectation of privacy that was objectively reasonable  
 9 under the circumstances.  
 10

11 9. As a result of Defendant's behavior, detailed above, Plaintiff  
 12 suffered and continues to suffer injury to Plaintiff's feelings, personal humiliation,  
 13 embarrassment, mental anguish and emotional distress.  
 14  
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16  
 17 **COUNT I: VIOLATION OF FAIR DEBT**  
 18 **COLLECTION PRACTICES ACT**

19 10. Plaintiff reincorporates by reference all of the preceding paragraphs.  
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21 **PRAYER FOR RELIEF**

22 WHEREFORE, Plaintiff respectfully prays that judgment be entered  
 23 against the Defendant for the following:  
 24

- 25 A. Declaratory judgment that Defendant's conduct
- 26 violated the FDCPA;
- 27 B. Actual damages;

- C. Statutory damages;
- D. Costs and reasonable attorney's fees; and,
- E. For such other and further relief as may be just and proper.

**COUNT II: VIOLATION OF WASHINGTON COLLECTION AGENCY  
ACT, WHICH IS A PER SE VIOLATION OF THE WASHINGTON  
CONSUMER PROTECTION ACT**

11. Plaintiff reincorporates by reference all of the preceding paragraphs.

**PRAYER FOR RELIEF**

WHEREFORE, Plaintiff respectfully prays that judgment be entered  
against the Defendant for the following:

- B. Actual damages;
- C. Discretionary Treble Damages;
- D. Costs and reasonable attorney's fees,
- F. For such other and further relief as may be just and proper.

Respectfully submitted this 20<sup>th</sup> day of November, 2008.

s/Jon N. Robbins  
Jon N. Robbins  
WEISBERG & MEYERS, LLC  
Attorney for Plaintiff